



GSA, Northwest/Arctic Region, Public Buildings Service

Key Staff



April 2005



Key Staff Overview

**Public Buildings Service
Northwest/Arctic Region
Assistant Regional Administrator**
Robin Graf (253) 931-7200

**Deputy Assistant Regional
Administrator
Operations**
Carole Diamond (253) 931-7242

**Deputy Assistant Regional
Administrator
Strategic Direction**
Wayne Richardson (253) 931-7234

Click any of the boxes below for more details.

Customer Operations
Division Director
Dan Brown
(253) 931-7321

Property Development
Division Director
Pat Clark
(253) 931-7725

Business Services
Division Director
Cathy Kualii
(253) 931-7883

Portfolio Development
Division Director
Brent Allan
(253) 931-7741

Customer Service
Branch Chief
Todd Gillies
(253) 931-7546

**Western
Service Center**
LuAnne Stokke
(206) 220-5056

**Southern
Service Center**
Lisa Ofenloch
(503) 326-5072

**Eastern
Service Center**
Susan Foster
(509) 353-2457

**Northern
Service Center**
Kimberly Coon
(907) 271-5103



Office of Customer Service

Responsibilities

Identify ways to improve customer service and relationships within the Northwest/Arctic Region.

Regional Account Managers	Agencies Served
Regional Customer Service Officer: Todd Gillies (253) 931-7546	
Dennis Blood (253) 931-7338	DOD ,EPA , NARA, DOE, HHS, HUD, State Dept.
Lori DeGaetano (253) 931-7729	VA, DOT, Education, Independent Agencies
Ryan Doerfler (253) 931-7237	Dept. of Interior, Dept. of Agriculture
Peter Gray (253) 931-7356	USPS, FBI, DEA, FBP, ATF
Wayton Lim (253) 931-7633	Border Station Program Manager, CBP, Coast Guard, FDA
Mike Ofenloch (503) 326-5002	US Courts, US Marshals Service, US Attorneys
Paul Oresik (253) 931-7978	DHS, FPS, ATTT,
Lillian Smiley (253) 931-7990	Treasury, SSA, Commerce, Labor



Customer Operations Division

Director: Dan Brown (253) 931-7321

Responsibilities

Consists of four geographically located Service Centers supported by a regional team. Provides expert asset management services encompassing property management, real estate and project management. These services enable our federal partners to focus on their core mission of serving the taxpayer. Service Center locations are Seattle, Portland, Spokane, and Anchorage.



Business Services Division

Director: Cathy Kualii (253) 931-7883

Responsibilities

A multi-disciplined team of professional IT, human capital, planning, and financial specialists who supply a diverse group of support services to their primary customers – the GSA associates in the Northwest/Arctic Region.



Portfolio Development Division

Director: Brent Allan (253) 931-7741

Responsibilities

A multi-disciplined team of Real Estate Development professionals. Our disciplines include expertise in customer relationships, major project development, professional services, asset management and strategic planning. We provide product delivery and service support to our customers.



Property Development Division

Director: Pat Clark (253) 931-7725

Responsibilities

A multi-disciplined team of Program/Project Managers and Procurement professionals. Our disciplines include expertise in project management, facility programs and facility design, construction, and service procurement.

Project Information for Federal Customers

- <http://projectinfo.gsa.gov>

Web Sites for Contractors

- [How to sell to the Government](#)
- www.FEDBizOpps.gov (all Federal Contracting Opportunities)
- U.S. Government Forms (www.gsa.gov/forms)



Western Service Center

Service Center Director

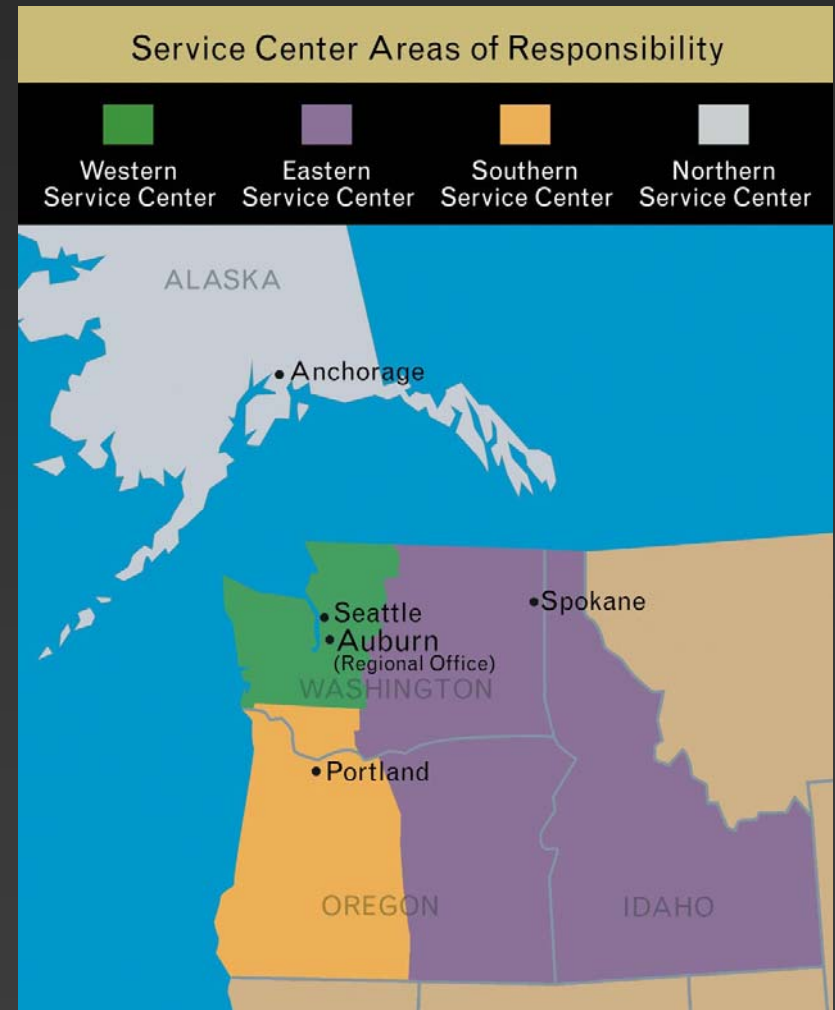
LuAnn Stokke (253) 220-5056

- **Realty/Property Management Services**
Cynthia Tolentino (206) 220-4442
- **Realty/Property Management Services**
Mark Tiernan (206) 220-4383
- **Construction Services**
Linda Chandler (206) 220-4836

OFFICE

- **Jackson Federal Building**
915 Second Ave (Rm. #390)
Seattle, WA 98174

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Southern Service Center

Service Center Director

Lisa Ofenloch (503) 326-5072

- **Realty/Property Management Services**
Steve David (503) 326-3984
- **Construction Services**
Jim Silk (503) 326-4990

OFFICE

- **Gus Solomon U. S. Court House**
620 SW Main (Rm. #108)
Portland, OR 97205

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Eastern Service Center

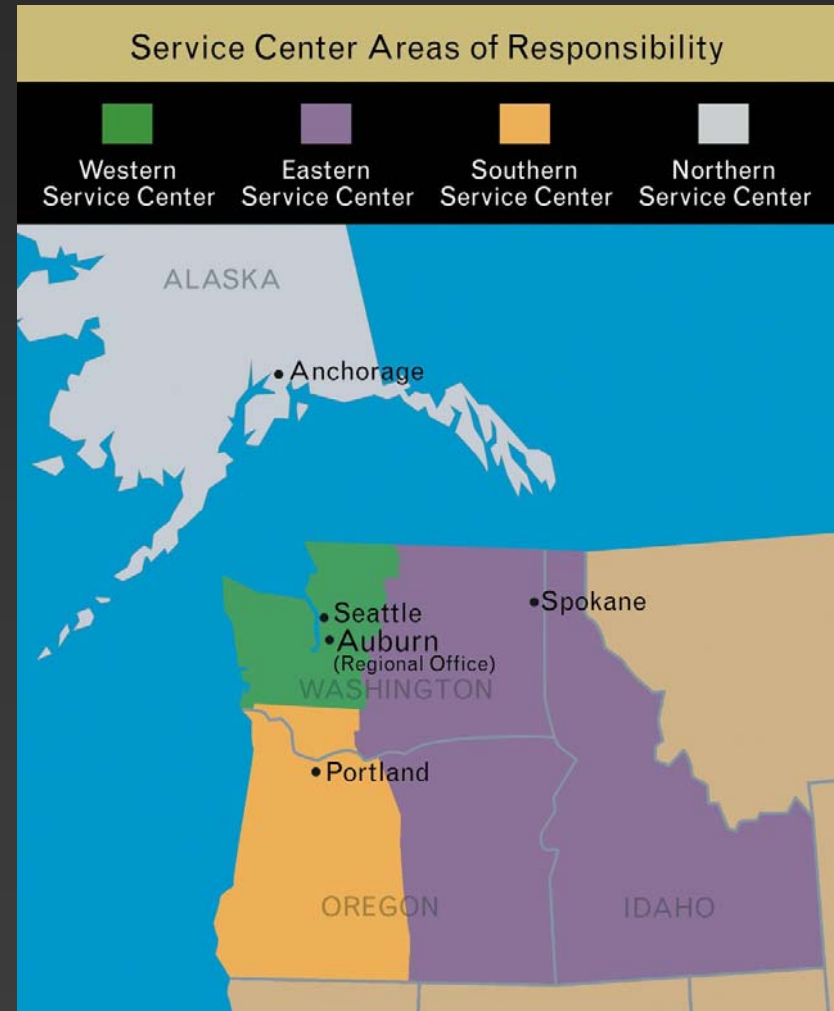
Service Center Director

Susan Foster (509) 353-2457 ext 208

- **Realty/Property Management Services**
Stephen LeBlanc (509) 353-2457 ext 202
- **Construction Services**
Charles Restivo (509) 353-2457 ext 243

OFFICE

- **U. S. Court House**
W 904 Riverside
Spokane, WA 99201



Northern Service Center

Service Center Director

Kimberly Coon (907) 271-5103

- **Realty/Property Management Services**
Scott Deveau (907) 271-5103
- **Construction Services**
Brian Swanson (907) 271-5028

OFFICE

- **Federal Building & U. S. Court House**
222 W 7th Avenue
Anchorage, AK 99513

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